

# ROYAL INCENTIVE REWARDS — INDIVIDUAL CRUISE CERTIFICATE PROGRAM

## TERMS AND CONDITIONS

This Cruise Certificate is issued only in pairs (Certificate A and Certificate B). The identity of this Cruise Certificate as Certificate A or Certificate B [appears on the front of this Cruise Certificate] [is maintained in our systems based on the Booking Number.] This individual incentive cruise certificate (the "Certificate") must be used in accordance with the terms and conditions as follows:

### WHAT'S COVERED BY THE CERTIFICATE

#### 1. During the Initial 2 Year Period

For a period of 2 years after the date specified on the front of the Certificate (the "Initial 2 Year Period"), the "Certificate" entitles the holder to book one berth in a double occupancy stateroom and covers the cruise fare for that berth. For all Certificate Levels, excluding Bronze Level Certificates, this Certificate also covers governmental and quasi-governmental taxes and fees applicable to that berth as well the Cruise Line's recommended gratuity levels applicable to that cruise.

The specific itineraries, vessels, sail dates and cruise length for which the Certificate is valid vary depending upon what "level" of Certificate you purchased. Your Certificate "level" (for example, "Bronze," "Silver," "Platinum," "Diamond," "Royal Diamond," and "Royal Crown Diamond") and the cruise length covered are specified on the face of this Certificate. The Certificate cannot be used to pay for incidentals or other expenses incurred by the guest, including, but not limited to, shore excursions, any onboard purchases, bar beverages, gaming, or spa services.

#### *Use for Non-Specified Itineraries, Sail Dates, Vessels and Cruise Lengths or Other Expenses*

At the sole discretion of Royal Caribbean International, the Certificate may also be used for cruises of different lengths and itineraries than noted on the "Certificate" face (prices provided at time of booking). In the event the "Certificate" is used towards a cruise other than the cruise noted on the "Certificate" face, the value of the Certificate is an amount that is fixed at the time the Certificate was purchased. For more details, contact the Royal Incentive Sales Desk. That Value amount shall be applied to the cruise selected and booked and the redeemer must pay the difference in rate to the cruise line at the time of booking. If the Certificate is being used for a cruise itinerary and length that is covered by the Certificate but for an upgraded category of stateroom, the Value amount shall be applied and the redeemer must pay the difference in rate to the cruise line at the time of booking. In all cases, if the Value exceeds the rate for the specific cruise and stateroom selected, the difference shall be forfeited. Royal Caribbean International at the time of the booking request will provide the lowest fare publicly available for which the redeemer qualifies, including available promotional rates unless otherwise expressly provided in the terms and conditions for that promotion. This "Certificate" may be supplemented with other acceptable forms of payment toward room upgrades and/or 3rd and 4th guest additions.

The Certificate cannot be used to purchase cruises offered by any other entity, whether affiliated with Royal Caribbean International or not. This "Certificate" cannot be used and is not applicable for cruises that have been "chartered," nor for berths that have been purchased by a third party and are then being resold, nor for berths that are included as part of a group booking made with Royal Caribbean International.

#### 2. After the Initial 2 Year Period

IN LIEU OF THE PROVISIONS OF "1. During the Initial 2 Year Period", AT ANY POINT AFTER THE END OF THE INITIAL 2 YEAR PERIOD FOR A CERTIFICATE, THE CERTIFICATE SHALL BE GIVEN A SPECIFIC DOLLAR VALUE (BASED ON THE FACE VALUE OF THE CERTIFICATE AS SPECIFIED BY THE CRUISE LINE IN ITS ANNUAL PRICING GRID FOR CERTIFICATES IN EFFECT AT THE TIME OF PURCHASE OF THE CERTIFICATE (hereinafter the "Face Value"). THAT FACE VALUE CAN BE APPLIED AGAINST THE COST OF ANY ROYAL CARIBBEAN INTERNATIONAL CRUISE, EXCLUDING THOSE LISTED IN SECTION 3 BELOW AND ANY CHARTER SAILINGS OR SIMILAR ARRANGEMENTS.

#### PAYMENT OF ANY OUTSTANDING BALANCE.

ANY OUTSTANDING BALANCE DUE AFTER APPLICATION OF THE FACE VALUE MUST BE PAID AT THE TIME OF THE BOOKING. IF THE FACE VALUE EXCEEDS THE COST OF THE CRUISE, THE DIFFERENCE SHALL NOT BE REFUNDED OR CREDITED.

### REDEEMING YOUR CERTIFICATE

#### 1. To Redeem Your Certificate You Must:

- a. Contact the Royal Incentive Rewards Sales Desk. This Certificate cannot be redeemed or used in any other manner, including but not limited to, at any travel agency.
  - b. Provide the Royal Incentive Rewards Sales Desk with: (i) your booking number; and (ii) the serial numbers on the face of Certificate A and Certificate B. (Certificates can only be redeemed in matching pairs). Two Certificates are required per stateroom. Splitting (that is paying for one berth and using a Certificate for the other berth is not permitted.)
  - c. All guests on the booking must satisfy Royal Caribbean International's then current minimum age requirements.
2. Royal Caribbean International will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this "Certificate."
  3. The number of berths on a sailing may be capacity controlled and are subject to actual availability. Certificates may be upgraded and used on a sailing outside of the sail dates for which your level of Certificate is valid. The last two (2) weeks of December which include Christmas and New Year sailings are blackout dates for all Certificate Levels.
  4. Each guest booked must sign and agree to the terms and conditions of Royal Caribbean International's Cruise Ticket Contract (copies of which are available online at [www.royalcaribbean.com](http://www.royalcaribbean.com)). Those terms and conditions are hereby incorporated by reference.
  5. IMPORTANT NOTICE: THE CRUISE TICKET CONTRACT CONTAINS IMPORTANT LIMITATIONS ON THE RIGHTS OF PASSENGERS. Among other things, any disputes between you and Royal Caribbean International must take place in Miami/Dade County, Florida and must be filed within a certain period of time. By purchasing/redeeming this "Certificate," the purchaser/holder agrees to be bound by all such terms and conditions. Changes (such as sailing date, stateroom and additional guests) to the booked reservation are permitted prior to 90 days before sailing (75 days for 3 & 4-night) and are subject to availability. If your reservation is cancelled within the cancellation period applicable to your cruise, you will receive a credit against future Royal Caribbean International sailings in an amount equal to the Face Value of the Cruise minus the applicable cancellation charges. No cash refunds will be provided.
  6. Royal Caribbean International's other policies and terms and conditions shall also apply. Among other things, Royal Caribbean International has minimum age requirements, restrictions on infant travel and other terms and conditions which shall apply to any guests sailing under the Certificate.
  7. Royal Caribbean International's Travel Protection Plan is not available for berths covered by this Certificate.
  8. Payments made for the "Certificate" are nonrefundable and cannot be redeemed for cash. Lost, stolen or damaged Certificates or Certificates used without permission will not be replaced. This "Certificate" has no cash value.
  9. This "Certificate" is transferable only when gifted. This "Certificate" is void if sold for cash or other consideration. Any tax liability, connected with the receipt or use of this "Certificate" is the sole responsibility and liability of the person giving or receiving the Certificate; not Royal Caribbean International.
  10. This Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice. THIS CERTIFICATE IS NOT VALID FOR SALE TO CUSTOMERS LOCATED IN QUEBEC, CANADA.

### EXPIRATION AND CHARGES

Your Royal Caribbean International Certificate has no expiration date and does not expire. This Certificate has neither an inactive or dormancy fee nor any monthly or other maintenance fee.

ROYAL INCENTIVE  
REWARDS

